

Pro9

Quick Service

Revolutionise your drive-thru experience.

Achieving order accuracy and maximising productivity in your drive-thru operation requires a headset with the best intelligibility. This leads to faster order taking and fewer mistakes. The headsets offer impressive ergonomic design and incredible sound quality, all while being comfortable and durable.



Sound Quality

The best sound quality between customer and crew of any drive-thru headset system.



Comfort

Day-long shifts are supported by extremely light and comfortable headsets.



Ease of Use

Intuitive user journey using colour LEDs and audio prompts to guide the user through the features.



Durable

Applying long experience to design an efficient and robust headset for long-term use in the field.

We provide the best Quick Service solution for your drive-thru.



Quick Service

Pro9 Headset System



Headset	Q-PTIHS
Operating frequency	1.88-1.90GHz EMEA, Asia; 1.91-1.93GHz North America
Channels	T1, T2, TS1 (table service), P (paging)
Channel activation	Order taker press T1 or T2; runner press T1 + P or T2 + P; table service press P twice
Paging	Press and hold page button
LEDs	T1 green, T2 blue, TS amber, P white
Volume adjustment	10 stepped levels
Noise cancelling	Acoustic noise cancelling to orderpoint speaker
Sleep mode	Activat after 10 mins of headset being motionless
Registration	Near-field wireless IR link
Battery	750mAh, 3.7v lithium-ion polymer
Audio prompts	Audio beep indicates change of status
Weight	120g with battery
Approvals	EN301 406 v2.2.2 FCC Part 15 IC RSS-213, EMC ETSI EN 301 489-1 V2.2.0 Accoustic energy EN 62368-1 SARS IEEE Std 1528 & FCC requirements



Base station	Q-P9BS
Headset capacity per lane	Order-taker/unlimited runners hearing order-taker/customer, all communicate on paging channel
Range	50m radius from base depending on environment, extendable with up to 2 repeaters (Q-P9REP)
Dual lane capability	Dual lane plus table service; dual lane systems use 2 x Q-P9BSDL variant base
Power	100-240v AC voltage sensing
Connectivity	Power via DC jack; CAT5/6 to Q-P9BSDT + Q-P9BSTS bases + Q-P9DTM; 7Pin DIN to grill speaker/timer
Features	Ethernet API; push buttons for loop override, system reset, tandem order taking, night volume & grill speaker volume adjustment; at-a-glance fault diagnosis using front enclosure LED display
System settings	Factory settings as standard on arrival; all setting adjustments can be made on site via API
Status of LEDs	Power ON, car arrival, order-taker talking to customer, colour-coded fault diagnosis
Headset registration	Near-field wireless IR link
Dimensions / weight	250x160x43mm (HxWxD) / 405g
Approvals	EN301 406, FCC Part 15 (D), IC RSS-213, EMC ETSI EN 301 489-1



Repeater	Q-P9REP
Range	50m radius depending on environment; 2 repeaters max per base
Power	100-240v AC voltage sensing
Connectivity	Cat5/6/7 cable from base
LEDs	Power ON, car arrival, order taker talking to customer, colour-coded fault diagnosis
Dimensions / weight	250x160x43mm (HxWxD) / 310g



Charger	Q-P9CH
Capacity	8 batteries
Battery charge time	4 hours full charge; recommend change battery from 500 charge cycles
LED indicators	Red power light; individual lights for each battery, red charging, green fully charged
Power	100-240v AC voltage sensing
Dimensions / weight	205x325x45mm (HxWxD) without bar / 710g



Drive-thru module	Q-P9DTM
Function	Process and digitalise clean audio from speaker and microphone to order taker and back
Detection	Vehicle detector loop included; connections only for sonar
Connector type	IP rated RJ45 network; locked connectors for speaker and microphone
Power	Via network cable 48v
Screening and waterproof	Sealed metal enclosure and using IP rated connectors
Dimensions / weight	252x170x55mm (HxWxD) without connector covers / 880g



Loudspeaker & enclosure	Q-P9SPK
Type	Mylar waterproof speaker, enclosure rated IP64
Watts / power peak	15 watts / 30 watts
Impedance	8 ohms
Frequency response	210 to 7000Hz
Connectivity	4 pin locking GX16 connector
Dimensions / weight	117x117x73mm (HxWxD) without bracket / 682g



Microphone & enclosure	Q-P9MIC
Type	Dynamic omni-directional; enclosure rated IP64
Sensitivity	200 to 10000Hz
Impedance	50 ohms
Connectivity	3 pin locking GX16 connector
Dimensions / weight	117 x 117 x73mm (HxWxD) without bracket / 438g

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