

Keypad

The VOCOVO Wireless Checkout Keypad with **audio communication** allows checkout or customer service staff to request assistance and to specify the nature of their request at the touch of a button.

Pressing one of the customized keys instantly generates an audible message that is broadcast to the checkout supervisor or support staff via their VOCOVO Headset or Handset. The message states the location and the nature of the request, making it easy to identify the need and respond accordingly. For example, Checkout 3 - Carry to Car, Self-Service Checkout 9 - Age Verification, Checkout 22 - £1 Coins.

Customisable buttons allow for a wide range of specific requests to be assigned and with LED indication, the user knows their request has been sent.

The Keypad **Audio Communication** feature means that colleagues can talk to the Keypad from VOCOVO devices with full duplex speech and provide detailed assistance eliminating the need to return to the checkout.

The **'Record Message'** feature enables checkout colleagues to record a brief message that is then broadcast to VOCOVO devices. Handy for any non-standard queries.

The Checkout Keypad can be used in conjunction with a VOCOVO Bluetooth headset for discrete communications.

Each keypad is simply programmed with a unique identity. The action taken in response to a key press is programmed into the VOCOVO solution. For example Keypad messages could be sent to a specific headset, to a conference group or to one or more VOCOVO devices.

The Keypad charging options include mains or battery charging with rechargeable, lithium or alkaline battery packs.

VOCOVO Keypad data and statistics enable businesses to make customer service a measure of store performance. It also enables businesses to monitor response times and identify training requirements. System data and statistics are available with VOCOVO support packages.

Key Features

- Easy to use
- 2 way audio communication
- 'Message record' feature
- Volume controls
- Can be used with VOCOVO Bluetooth headset
- Battery or mains charging options
- Customised Keypad branding for individual clients
- Customised & Interchangeable button labels.
- Client Defined push buttons for specific requests.
- Charging every 90 day's subject to usage
- Charge rack for safe storage while charging
- Easily replaceable battery pack.
- Wide coverage of up to 120m in open plan environment and extendable with VOCOVO Conference Blocks



Dimensions(without stand) (mm):	118l x 118w x 25h
Frequency:	1.880 Ghz – 1.900 Ghz (DECT) 2.4 Ghz (Bluetooth)
Range:	Up to 120m line of sight in open space environments for DECT and up to 10m for Bluetooth. Range can be extended.
Battery Voltage:	6V DC (Alkaline/Lithium batteries) 4.8V DC (rechargeable batteries)